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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Group Art Unit 2161

In re

Patent Application of

Kevin Callahan, et al.

Application No. 09/778,311

Confirmation No.: 5646

Filed: February 7, 2001

Examiner: Unknown

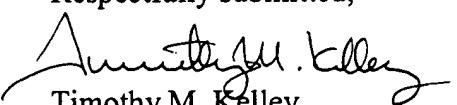
“METHODS AND APPARATUS FOR
SCHEDULING AN IN-HOME APPLIANCE
REPAIR SERVICE”

Assistant Commissioner for Patents
Washington, DC 20231

Sir:

Enclosed for filing in the above-identified application is a “Revocation and Substitute Power of Attorney” directing that all future correspondence be directed as identified therein.

Respectfully submitted,


Timothy M. Kelley

Reg. No. 34,201

File No. 086399-9030-00

Michael Best & Friedrich LLP
100 East Wisconsin Avenue
Milwaukee, Wisconsin 53202-4108

(414) 271-6560

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METHODS AND APPARATUS FOR SCHEDULING AN IN-HOME APPLIANCE REPAIR SERVICE

REVOCATION AND SUBSTITUTE POWER OF ATTORNEY

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Sears, Roebuck and Co. ("Assignee"), a New York corporation, being the owner of all right, title and interest in the above-identified patent application by virtue of an assignment recorded at Reel 12727, Frame 0484 hereby revokes all powers of attorney previously granted in connection with said patent application and hereby appoints the following registered practitioners to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

Customer Number

23409



The undersigned hereby states that the evidentiary documents have been reviewed, and certifies that, to the best of Assignee's knowledge and belief, title is in Assignee

and that the undersigned is an officer of Assignee and has authority to execute this document on behalf of Assignee.

Please send all further correspondence to:

Timothy M. Kelley
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Sears, Roebuck and Co.

Dated: 8/30/02

Lynn Hudson Bond
Associate General Counsel
Sears, Roebuck

File No.: 086399-9030-00

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